

Redshop Technologies Ltd ("Redshop", "we", "us", or "our") provides a cloud-based e-commerce platform ("the Service") that allows users to set up and manage online stores. The following refund policy ("Refund Policy") applies to the Service.

1. Our Refund Policy. We offer a 14-day money-back guarantee for our Service. If you are not satisfied with the Service for any reason, you can request a refund within 14 days of your initial purchase. To request a refund, please contact us at [support@redshop.io](mailto:support@redshop.io)
2. Eligibility for Refunds. To be eligible for a refund, you must not have violated these Terms or any other terms and conditions that apply to the Service. In addition, you must not have used the Service in a way that would prevent us from re-selling it to another customer.
3. Processing of Refunds. We will process your refund within 30 days of receiving your request. The refund will be credited to the original payment method used for the purchase. We reserve the right to withhold the refund if we determine that you are not eligible for a refund in accordance with these terms.
4. Changes to this Refund Policy. We reserve the right to change this Refund Policy at any time, and any changes will be effective upon posting on our website or through the Service. Your continued use of the Service after any changes to this Refund Policy have been made will constitute your acceptance of the changes.
5. Contact Us. If you have any questions or concerns about this Refund Policy, please contact us at [support@redshop.io](mailto:support@redshop.io)